



MFund-ISS

Investor Services System



Cross Milestones in Servicing Investors...Economically!

“*M* Fund-ISS is a popular Investor Services System that helps Unit Trust Management organizations overcome operational challenges and market risks, with its proven features and far-reaching scalability that also cater to the user’s future objectives. It offers robust support to the sales and distribution side of financial services product. Its multi tiered distribution module with various compensation computation logic provides handy support to the business to incentives and grow sales at a rapid pace. The strong MIS features on the distribution side provide basis for targeting and tracking of business on a day to day and also on a financial year basis. It grows with your growing requirements to make your changeover to a high net worth organization easy and economical.”





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We Understand your Business Challenges

The challenges faced by unit trust management and financial product distribution organizations have become more complex and difficult in the modern-day competitive environment. There are huge companies that offer advanced and enhanced fund products to a large number of investors through a variety of media including retail banking, the Internet, specialized service providers, etc. To ensure a competitive edge in this congested atmosphere, you have to keep pace with the burgeoning market demands and keep customers happy consistently. And this can only be achieved by adopting the right technology.

You require high-utility, time-tested software solutions to satisfy your information processing and optimization needs in the complex market environment.

MFund-ISS - The Compelling Solution from 3i Infotech

MFund-ISS, our feature-rich, Web-based Investor Services System, provides some of the most reputed unit trust management companies worldwide, with an ideal and cost-efficient technology platform to successfully address their contemporary business challenges that have become synonymous with complex workflow procedures. It streamlines the dynamic needs of managing and serving the needs of investors of mutual fund products.

While handling your large number of daily transactions easily and seamlessly, the solution also helps you offer up-to-date services to investors, retail agents, institutional agents and other stakeholders in the business. It gives you the right support in managing every transaction that involves fund holders, distributors / agents, and service centers / branches. It allows numerous operational parameters / masters to be defined for validating data and ensuring smooth operations. It can also be deployed centrally at the head office, enabling Web-based transactions with branches.

High-utility, time-tested software solutions are no longer a luxury – they are a vital necessity.

MFund-ISS shows the most optimal way of servicing investors of Mutual Fund products.



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Features that Enhance Your Processes

- Ensures smooth operations by defining numerous operational parameters / masters for validating data
- Streamlines operations related to marketing & sales support, Investor services, Agency services, back-office operations, income distribution, statutory compliance & reporting, interfaces and data upload / download, MIS / EIS information
- Gives almost round-the-clock access to fund managers based in different geographic and time zones
- Comes with fully parameterized date and number formats
- Various Masters have been provided to ensure smooth business operations, and validate data
- Facility to modify fund characteristics any time during the fund life cycle
- Includes wide-ranging fee and commission definition features
- Allows Web-based transactions with branches

Set a New Standard for Investor Services

- Create and maintain unit holder records with a strong Know Your Customer workflow process
- Maintain Master accounts
- Streamline sales – IPO, new and additional sales
- Manage Employee Pension Fund (EPF) investment in mutual fund products and to and fro movement of money between two saving products
- Manage loan financed sales, repurchase / redemption

Spruce Up Your Marketing & Sales Management

- Maintain unlimited number of Funds (Schemes) with different Plans
- Maintain information on Unit holders for facilitating extraction of marketing and MIS information to suit customer needs
- Conduct promotions and campaigns
- Manage Investor and Agent-related grievance reporting and redressal
- Avail of generic user definable customer enquiry system

Manage Agency Services Efficiently

- Streamline Agent recruitment, renewal, termination, promotion and demotion processes
- Provide for budgeting and incentive based on targets
- Organize Agent commission matrix
- Calculate and maintain sales, overriding and trail commissions

Oversee Statutory Compliance & Reporting

- Set up / fine-tune the system to ensure regulatory compliance
- Carry out compliance Reporting in preferred formats

Enjoy Unparalleled User-friendliness

- Features functional user interface to aid operational flow
- Gives pop-up confirmations if user decides to delete or clear the screen to check inadvertent actions
- Search facility in all pages
- User defined Desktop for frequently used menu items



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Simplify Income Distribution Processes

- Process distribution / dividend
- Manage dividend payments (Bulk Processing)
- Conduct Dividend reinvestment
- Process information related to Split Bonus

Optimize Back Office Operations

- Simplify locking / unlocking of accounts
- Manage cancellation of transactions
- Manage redemption / commission payments
- Utilize NAV capturing facility (individual or upload)
- Maintain wholesale stock (manager's stock)
- Oversee end-of-day processing
- Reconcile (daily/monthly/yearly) statements

Maintain MIS / EIS Information related to:

- Investor analysis
- Agent details
- Agent transactions and commissions
- Transaction details
- Pricing details
- Units in circulation / wholesale stock (manager's box) maintenance

Organize Branch Office Setup Optimally

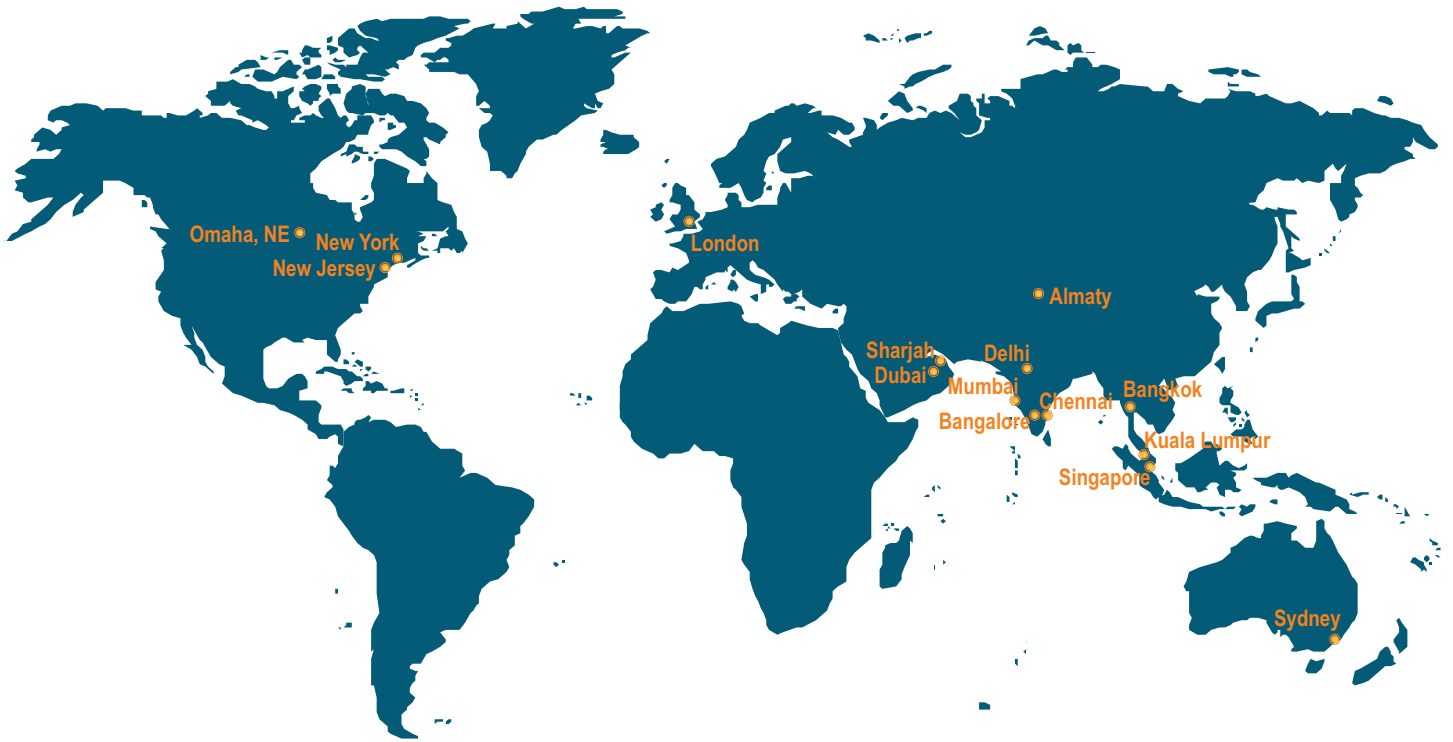
- MFund-ISS gives you the facility to open any number of branch / regional offices
- Each branch office will have a unique identification number for simplifying operations
- Mapping of the entire organization by department and employees on the system

Get the Convenience of Web Interfaces

- Batch interface with banks for direct debit / credit
- Interact with distributor / service centers
- User defined access control by functions and also by actions within functions

Capitalize on Advanced, Proven Technology

- Designed using the n-tier architecture
- Presentation Layer designed to run on Internet Explorer 5.0 and above, and developed using Java / JSP along with XML
- Business logic layer (middle tier) written using the Java Beans / EJB Container, to make the application platform-independent and vendor-independent
- Database layer on Oracle platform
- Based on latest cutting edge J2EE technology
- Browser-based system enabling Web access
- Thin Client design for superior performance
- Increased flexibility with parameter based setup for operations



About 3i Infotech

- Global Information Technology company providing software solutions for Insurance, Banking, Finance, Manufacturing and Distribution
- One of the top 4 Indian software product companies*
- Winner of Asia Insurance Industry Award for the Service Provider of the year for 2 consecutive years -2005 and 2006
- Winner of Frost and Sullivan Award for Growth Strategy Leadership for India ERP Software for SMB
- Winner of Dubai Quality Appreciation Program award
- One of the top 3 ERP vendors in the Middle East & North Africa (MENA) region **
- SEI CMMI Level 5 for its software services and ISO 9001:2000 for its Infrastructure and BPO Services
- Over 500 customers across 45 countries
- Over 2800 employees
- Offices in 15 cities across 9 countries in 5 continents
- State of the art development and delivery centers in Mumbai, Chennai, Bangalore, Kuala Lumpur, Dubai, New Jersey

* Source: Dataquest

** Source: IDC report



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